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14/02/2019

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01/02/2019

2018

2019

39	Total	39	39
11	= Better than same period last year (↑)	14	7
	Better from when last reported (↑) =		
3	= The same as same period last year (↔)	3	0
	The same from when last reported (↔) =		
5	= Not as good as same period last year (↓)	15	6
	Not as good from when last reported (↓) =		
20	Not comparable (blank)	7	26

39	Total
7	Better than target
0	Achieving target
1	Missing target
31	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	2017/18	Latest data same period previous year	Latest data performance from same period last year	June	Sept	Dec	Dec - Num	Dec - Den	Trend from when last reported	Performance against target	Dec Target	Qtr 3 - Dec compare to target	Year End Target	Comments
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Monthly	Bigger	Num	-	-	-	-	972,068	991,034	937,894	726,879	↓	207,880	442,217	662,361	662,361						975,000	Qtr 3 Initial recording problems earlier in the year at the Dolphin Centre continue to flow through figures, however no concerns with regard to attendances or financial performance.
CUL 037	Number of shows held at the Hippodrome	Monthly	Bigger	Num	-	-	-	-	-	-	171	46	↑	73	136	252	252						363	Qtr 3 Hippodrome continues to deliver a quality, diverse programme.
CUL 038	Number of individual attendances at Hippodrome theatre shows	Monthly	Bigger	Num	-	-	-	-	-	-	81,512	32,288	↑	31,536	50,142	119,414	119,414						173,013	Qtr 3 Attendances at the Hippodrome reflect the strong programme.
CUL 065	Number of physical visits to the Library	Annual	Bigger	Num	-	-	-	297,539	245,875	252,000	236,334	252,000		-	-	-	-	-	↓	↓	-		258,000	Qtr 3 .
CUL 066	Number of book loans	Annual	Bigger	Num	-	-	-	376,583	359,231	301,476	281,173	301,476		-	-	-	-	-	↓	↓	-		300,000	Qtr 3 .
CUL 067	Number of ICT sessions at the library	Annual	Bigger	Num	-	-	-	-	54,971	50,216	44,908	50,216		-	-	-	-	-	↓	↓	-		50,000	Qtr 3 .
CUL 071	Number of visits to the Head of Steam	Monthly	Bigger	Num	-	-	-	-	35,181	33,395	38,182	29,034	↑	12,637	25,260	35,633	35,633						40,000	Qtr 3 Visits to the Head of Steam continue to increase, which is as a result of the events and activities programme.
CUL 078	Number of shows held at the Hullabaloo	Monthly	Bigger	Num	-	-	-	-	-	-	-			79	122	207	207		↑		-		-	Qtr 3 Strong programme of shows and activities are available at the Hullabaloo.
CUL 079	Number of individual attendances at Hullabaloo shows	Monthly	Bigger	Num	-	-	-	-	-	-	-			4,119	4,936	11,328	11,328		↑		-		-	Qtr 3 Overall attendances continue to grow.
CUL 080	Town centre footfall trend from previous year	Monthly	Bigger	%	-	-	-	-	-	-8.3	0.9	2.9	↓	-4.4	-4.7	-4.6	-612,674	13,395,314	↑		-		-	Qtr 3 Town centre footfall down by approximately 5%, reflecting national trends and changes in the high street.
ECI 104	Percentage of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Bigger	%	55	-	-	100	84	81	66	70	↑	90	94	93	39	42	↓	↑	70.00	↑	70	Qtr 3 .
ECI 105	Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	74	-	-	53	59	69	87	86	↔	84	87	86	287	333	↓	↑	85.00	↑	85	Qtr 3 .
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	73	-	-	62	56	64	77	75	↑	80	84	86	735	853	↑	↑	75.00	↑	75	Qtr 3 .
ECI 321	Monthly unemployed claimant count	Monthly	Smaller	%	2.3	4.0	-	3.0	3.1	3.5	3.6	3.5	↓	3.6	3.8	4.0	2,595	64,920	↔				-	Qtr 3 .
ECI 327	Employment rate – all people economically active	Annual	Bigger	%	75	71	-	72	72	75	74	75		-	-	-	-	-	↓		-		-	Qtr 3 .
ECI 329	Average annual income - Darlington residents	Annual	Bigger	£	29,085	26,061	-	26,231	25,299	27,514	27,792	27,514		-	-	-	-	-	↑		-		-	Qtr 3 .
ECI 330	Average annual income - Darlington employees	Annual	Bigger	£	29,079	25,905	-	25,502	26,570	27,009	25,804	27,009		-	-	-	-	-	↓		-		-	Qtr 3 .
ECI 401	New homes delivered against 5 year supply	Quarterly	Bigger	Num	-	-	-	-	329	163	488	402	↑	138	351	476	476						422	Qtr 3 .
ENV 001	Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project	Quarterly	Bigger	Num	-	-	-	-	-	11	11	11	↑	11	11	16	16		↑	↓	30.00	↓	30	Qtr 3 Whilst short of the target, number of Members actively involved has increased since last Quarter.
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Bigger	Num	-	-	-	-	-	30	66	50	↑	77	94	103	103		↑	↑	75.00	↑	75	Qtr 3 The number of Street Champions continues to grow, now at 103 active individuals helping keep their local environment clean and tidy.
ENV 005	Local Environmental Quality Survey - % of 75 transepts inspected that pass the Litter Code of Practice list	Quarterly	Bigger	%	-	-	-	-	-	96	94	96	↓	100	97	95	641	675	↓	↑	90.00	↑	90	Qtr 3 Overall cleanliness across the Borough continues to be above target.
ENV 006	Total number of fly-tips reported	Quarterly	Smaller	Num	3,323	4,081	-	3,282	2,982	2,886	3,052	2,345	↑	820	1,518	2,098	2,098			-			3,000	Qtr 3 Overall number of fly tips less than previous year.

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	2017/18	Latest data same period previous year	Latest data performance from same period last year	June	Sept	Dec	Dec - Num	Dec - Den	Trend from when last reported	Performance against target	Dec Target	Qtr 3 - Dec compare to target	Year End Target	Comments
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Bigger	%	43	36	-	36	37	37	43	40	↔	41	40				↓		40.00		40	Qtr 3 Performance for reuse, recycling and composting remains constant at approximately 40%.
ENV 021	% of small fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	99	94	94	↓	93	99	91	91	100	↓	↑	80.00	↑	80	Qtr 3 Number of small fly tips removed on time remains above target.
ENV 022	% of large fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	100	95	100	↔	87	100	100	100	100	↔	↑	80.00	↑	80	Qtr 3 Number of large fly tips removed on time remains above target.
ENV 023	Number of prosecutions for fly-tipping	Quarterly	Smaller	Num	-	-	-	-	-	-	-			41	61	0.0	0						-	Qtr 3 Due to changes in staffing and recruitment, as a new Civic Enforcement team is being established, it is not possible to proceed with any prosecutions during Quarter 3.
REG 301	Environmental Health : Percentage of food premises which are inspected within the financial year in which they are due	Annual	Bigger	%	-	-	-	-	-	96	93	96		-	-	-	-	-	↓	↓	-		95	Qtr 3 .
REG 308	Environmental Health: Percentage of premises broadly compliant for food hygiene	Annual	Bigger	%	-	-	-	-	-	98	95	98		-	-	-	-	-	↓	↓	-		100	Qtr 3 .
REG 312a	Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Bigger	%	-	-	-	-	-	-	90	89	↑	95	94	94	456	485	↔				-	Qtr 3 .
REG 803	Trading Standards : Percentage of high risk inspections carried out	Quarterly	Bigger	%	-	-	-	-	-	100	100	60	↑	22	22	63	37	59	↑				100	Qtr 3 Trading Standards is aiming to complete 100% of high risk inspections by Q4, although it should be noted that capacity has been reduced due to long-term staff sickness.
TCP 101	Bus punctuality - percentage of non-frequent bus services running on time	Annual	Bigger	%	83	87	-	63	87	89	-			-	-	-	-	-	↑				89	Qtr 3 No update available.
TCP 200	Percentage of principal roads where maintenance should be considered (A class)	Annual	Smaller	%	3.0	3.0	-	4.0	3.4	1.6	1.1	1.6		-	-	-	-	-	↑				2	Qtr 3 Data will be available for Q4
TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)	Annual	Smaller	%	6.0	5.0	-	11	9.0	6.0	5.9	6.0		-	-	-	-	-	↑				6	Qtr 3 Data will be available for Q4
TCP 203	Percentage of unclassified roads where maintenance should be considered	Annual	Smaller	%	17	14	-	19	12	15	22	15		-	-	-	-	-	↓				18	Qtr 3 Data will be available for Q4
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	26	32	39	45	39		-	-	-	-	-	↓				-	Qtr 3 Data will be available for Q4
TCP 601	Number of people slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	296	242	256	224	256		-	-	-	-	-	↑				-	Qtr 3 Data will be available for Q4
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	2.0	2.0	4.0	5.0	4.0		-	-	-	-	-	↓				-	Qtr 3 Data will be available for Q4
TCP 603	Number of children slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	28	40	27	24	27		-	-	-	-	-	↑				-	Qtr 3 Data will be available for Q4
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annual	Bigger	%	-	-	61	58	59	59	60			-	-	-	-	-	↑				-	Qtr 3 .